Gabriel Rodriguez

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# Education

Sacramento State University Sacramento, CA

Bachelor of Computer Engineering 2015-2021

Senior working on a degree towards completion

GPA: 3.3 cumulative

# Experience

Raley’s Sacramento, CA

System Technician 1 Jan 2018-Jan 2019

* AD account Management
* Monitors mainframe computer systems and peripherals
* Pushes software updates to users as released by vendor
* Determines why jobs/systems fail to come to a resolution
* Start and stop scheduled production jobs
* Store employee and equipment support
* Fuel Station Payment Support
* Remote Server and Desktop Support
* Network Printer Management
* POS Server Image and Configuration
* Level 2/3 Engagement to Resolve Common Issues

Bel-Air Sacramento, CA

Deli Clerk/Front End Clerk Jan 2017-Dec 2017

* Cross trained position with a very steep learning curve
* Many responsibilities including but not limited to the handling of money, and following food preparedness and sanitation guidelines
* Customer service is essential in this position where customers may be in a hurry, or in need of assistance
* A level head and motivation are required to handle the rushes of customers throughout the day